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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary) | | | Complete if Known | |
| | | | Application Number | 10720,034 |
| | | | Filing Date | |
| | | | First Named Inventor | Battle |
| | | | Group Art Unit | 2152 |
| | | | Examiner Name | Dailey |
| | | | Attorney Docket Number | MS1-1709US |
| Sheet | 2 | of | 2 | |

| NON PATENT LITERATURE DOCUMENTS | | | |
|---------------------------------|-----------------------|---|----------------|
| Examiner Initials* | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T ² |
| /TD/ | | "Instant Messaging Gets Down To Business; AOL, Microsoft, and Yahoo focus on growing market with enterprise IM apps.(Brief Article)", Konzer, T., InformationWeek, CMP Media LLC, March 1, 2003, 1 page. | |
| | | "Messaging in a 3G World", Angwin, A.J., IBM UK Laboratories, The Institution of Electrical Engineers, 2003, pages 68-72. | |
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| | | "Introducing Instant Messaging and Chat in the Workplace", Herbsleb et al., Paper: I Think, Therefore IM, CHI 2002: changing the world, changing ourselves, April 20-25, 2002, Volume 4, Issue 1, pages 171-178. | |
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| ↓ | | "Instant Messaging- an Instant Threat", Computer Fraud & Security, pages 19-20. | |
| /TD/ | | "To Message or Not to Message", McEachern, C., Wall Street & Technology, January 2003, pages 34, 36, 37. | |
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| Examiner Signature | /Thomas Dailey/ | Date Considered | 07/23/2007 |
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¹ Unique citation designation number. ² Applicant is to place a check mark here if English language Translation is attached.

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